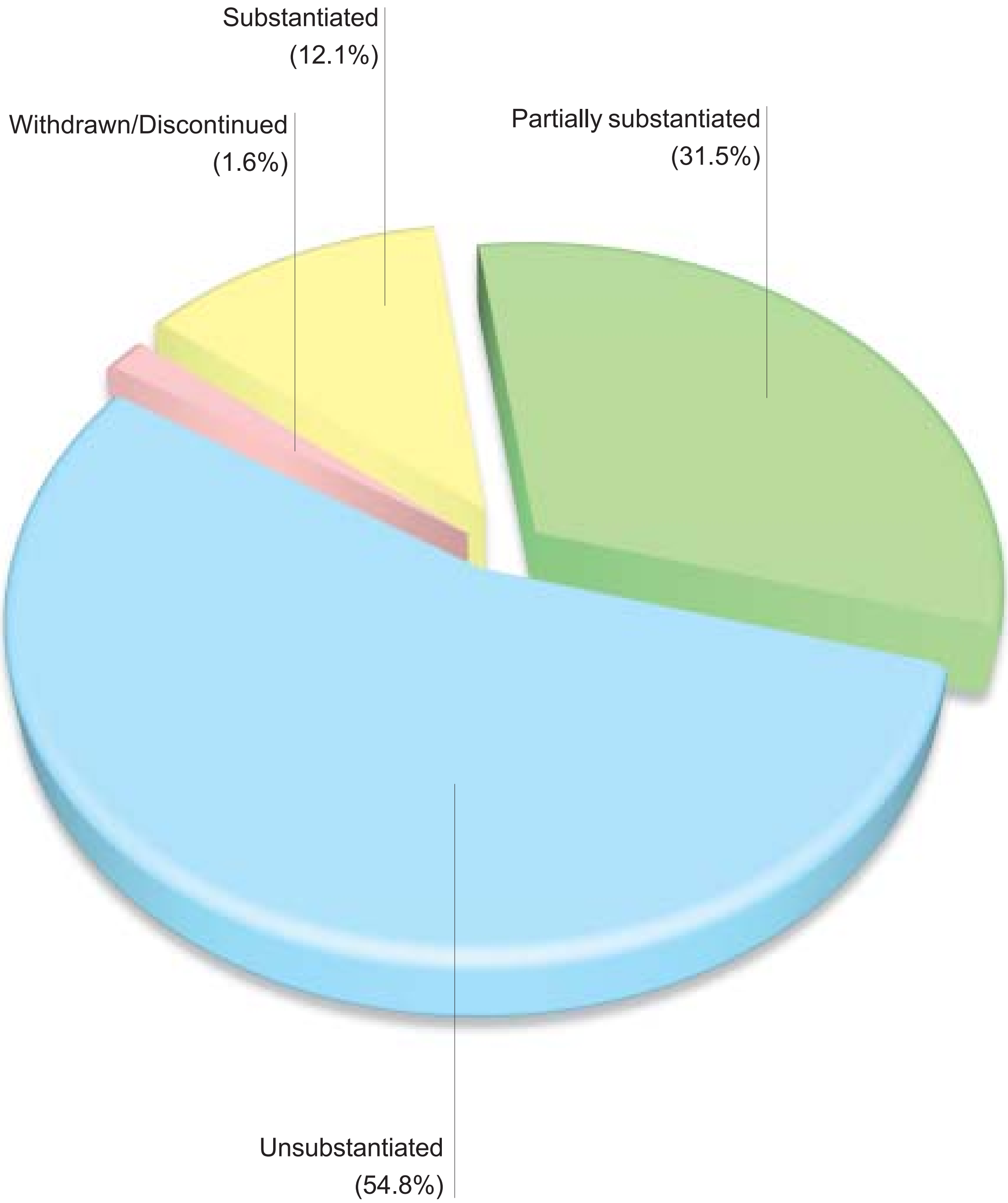Result of Complaints Investigated : 124 Cases